

Welcome to the Northwest eTutoring Consortium at Everett Community College!

In partnership with Washington State Community Colleges, Washington State University, State of Washington, and the Connecticut Distance Learning Consortium, EvCC currently offers online tutoring to provide assistance to students in math (mathematics, statistics, calculus), writing, anatomy, physiology, and accounting.

eTutoring Services

- **Online Writing Lab** allows you to submit a draft of your paper to a tutor, ask for specific feedback, and receive your work back with a tutor's response within 24-48 hours.
- **Live Tutoring via eChat** allows you to meet with a tutor from one of NW eTutoring's schools in one-on-one tutoring sessions via a fully interactive, virtual online environment.
- **Offline Questions** allows you to leave a specific question for an eTutor even when no live tutors are available for eChat. You will receive a response within 48 hours (usually sooner).

Logging in to eTutoring

1. On the left side of the page, type in your **username** and **password** and ensure that the '**student**' button is selected at the bottom of the login box.
2. **Username:** Same as your Blackboard and network login (first initial + middle initial + full last name)
3. **Password:** Your Student ID Number
NOTE: If you get the message "Your Username and/or password is incorrect," please contact Tech Support at 1-866-GO-CTDLC during normal business hours for assistance (hours listed below.) We apologize for any inconvenience this may cause during our pilot phase.
4. Verify your account. You will need to input your Student ID number in the **Student ID** and **Confirm Student ID** fields. **You should also change your password at this time.**
5. Finally, please read and accept the **eTutoring Terms and Conditions** by checking the "**I agree to all terms and conditions**" box at the bottom of the page.
6. Once this is completed, you are ready to begin by clicking on one of the **eTutoring Resources** on the welcome page.

Getting Started

1. If you choose eChat, colored tutor icons will show which tutors are online (if any). Click on the icon you wish to "chat" with. Note that you must allow pop-ups in the Breeze chat window.
2. If a tutor isn't available for eChat, you can leave a message through Offline Questions.
3. The Weekly Tutor Schedules are available in the lower right hand side of the welcome page.

Need Help?

If you need further assistance, please contact Tech Support at:

Local: 860.832.3887; Toll Free: 1-866-GO-CTDLC; Fax: 860.666.5828

Hours: Monday - Thursday 8am - 10pm EST

Friday 8am - 8pm EST

Saturday 8am - 5pm EST

Sunday 10am - 8pm EST

We look forward to working with you and thank you for taking advantage of the online tutoring resources offered by eTutoring & EvCC.