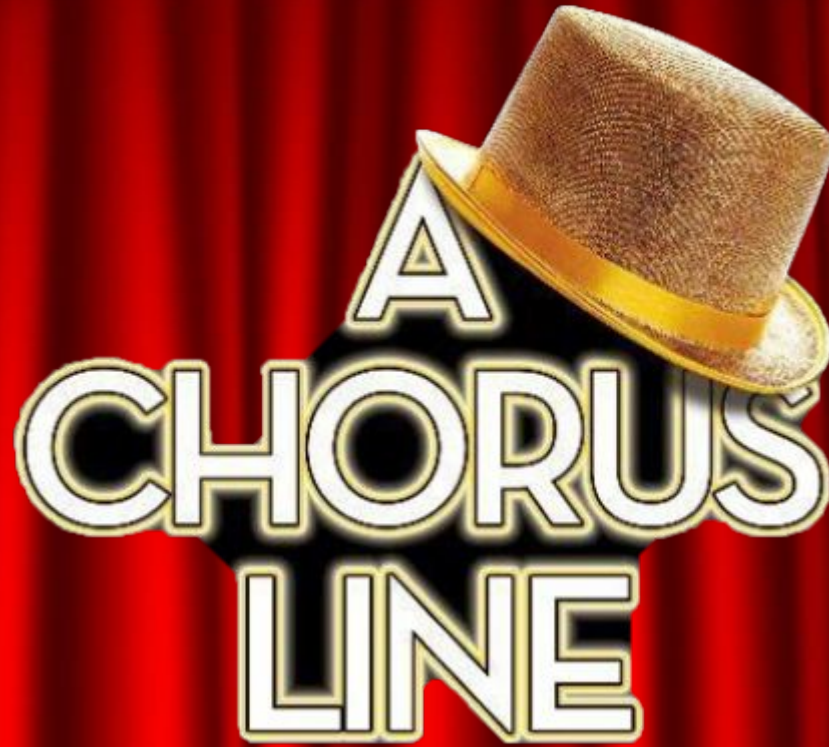


PLAYBILL



One map with good directions every little step you take...
One map to make connections every click that you make!



THE CAST

- **Deanna Nield, IT Admin Assistant III**
- **Tiffany Yost, Program Coordinator of Instruction & Student Services**
- **Rob Bouck, Media Maintenance Technician**
- **Lyudmyla Orekhova, Budget Analyst**
- **Herman Calzadillas, Employment Solutions Manager**

- **Our mentor: Stephanie Coxon**



OUR CLIENT

LAURIE FRANKLIN – DEAN OF ENROLLMENT and STUDENT FINANCIAL SERVICES



“I’m a local girl, a girl from Hawaii, completely isolated from the ‘American’ life who always thought I would go back home.”

– Laurie Franklin reflecting on her college experience.



LAURIE'S STORY



...from Hilo,
Hawaii



...family is
everything....



...Go
Beavers!



...serving students is her
passion



...self-professed
nerd



...never stop
learning

LAURIE'S LAMENTS

- Signage
- Outreach
- The Student Experience

...Signage is not something that I directly oversee but it impacts my area of serving students.. – Laurie Franklin in discussing her pain points with team.



PROBLEM STATEMENT



- The outdated interactive map posted on the EvCC website
- The visually unappealing layout of the physical map
- The lack of continuity in directories and directory placement from building to building
- The vague physical signage placed throughout campus and on buildings
- The mixture of verbiage used throughout campus (i.e. Admissions/Enrollment Services)

PROJECT SCOPE

Team A Chorus Line will design/redesign various tools for campus navigation with the objective of reducing student run-around and the stress experienced by students in finding key departments vital to successful enrollment.

PROCESS

```
graph LR; A[EMPATHIZE] --- B[DEFINE]; B --- C[IDEATE]; C --- D[PROTOTYPE]; D --- E[TEST]
```

EMPATHIZE

DEFINE

IDEATE

PROTOTYPE

TEST

ROADBLOCKS & CHALLENGES

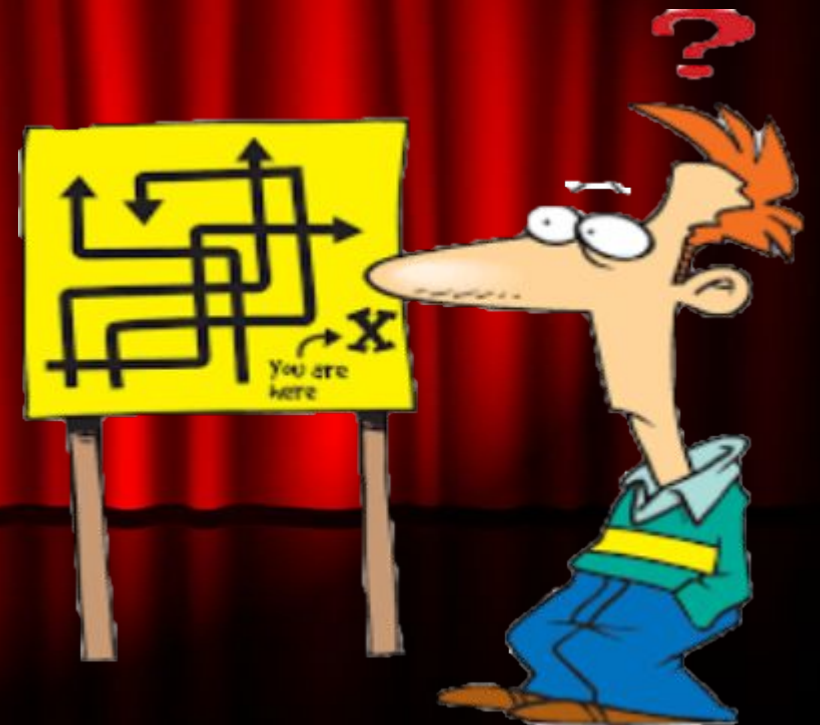
- Initial scope too broad
- Funding for physical signage
- Limited time and resources for the scope of project



CAMPUS NAVIGATION – THE STUDENT EXPERIENCE

Our Group Looked at...

- Existing Google Map on website
- Physical Printable Maps
- Campus Wayfinders, Maps and Directory
- Internal building signage



CURRENT EvCC CAMPUS MAPS



Parking

PARKING ON CAMPUS IS BY EVCC PERMIT ONLY. DAILY PERMITS ARE AVAILABLE AT THE CASHIERS OFFICE OR AT DESIGNATED PAY & PARK STATIONS.

- STUDENT PARKING
- STAFF PARKING
- STAFF/STUDENT PARKING
- DISABILITY PARKING
- PAY VISITOR PARKING
- CARPOOL PARKING
- HYBRID PARKING
- ELECTRIC CHARGING STATION
- ★ GENDER-NEUTRAL RESTROOMS
- ♿ ADA RESTROOMS AVAILABLE INSIDE
- ⚠ NOT AN ADA ACCESSIBLE ROUTE
- ! EMERGENCY ASSEMBLY AREA
- P PAY & PARK MACHINE

Where to Park
Need a parking spot? This map highlights the various parking areas on campus. All parking on campus requires a permit. Special event guest passes can be mailed to you by certain EvCC departments. For more information about permits, go to EverettCC.edu/Parking

Visiting?
Short-term parking (2 hours or less) is available in Lot B. A permit may be purchased from the Pay & Park machines located in Lot B. An all-day pass may be purchased from the Pay & Park machines located in Lot J (Tower Street) and Lot E (10th Street). The Pay & Park machines in these lots use exact change, coins or dollar bills. The all-day pass allows visitors to park in all unmarked (student) stalls. Parking can also be purchased from the Cashiers Office located in Parks Student Union.

Buildings

AMT	ADVANCED MANUFACTURING TRAINING & EDUCATION CENTER	20	LMC	LIBRARY/MEDIA CENTER	4
BAK	BAKER HALL	6	MON	MONTE CRISTO HALL	9
ELC	EARLY LEARNING CENTER	19	NBI	NIPPON BUSINESS INSTITUTE JAPANESE CULTURAL CENTER	1
FAC	FACILITIES/MAINTENANCE	11	OLY	OLYMPUS HALL	3
FIT	WALT PRICE STUDENT FITNESS CENTER	18	PSU	PARKS STUDENT UNION	5
GLA	GLACIER HALL	10	RAI	RAINIER HALL	2
GWH	GRAY WOLF HALL	7	SHK	SHUKSAN HALL	14
IND	INDEX HALL	12	CDR	STUDENT HOUSING CEDAR HALL	15
JKC	HENRY M. JACKSON CONFERENCE CENTER	8	MVH	STUDENT HOUSING MOUNTAIN VIEW	21
LBH	LIBERTY HALL	16	WHI	WHITEHORSE HALL	13

Quick Find

- ADMISSION/REGISTRATION 5
- BOOKSTORE 4
- CASHIER 5
- FINANCIAL AID 5
- HUMAN RESOURCES 3
- LIBRARY/MEDIA 4
- PRESIDENTS OFFICE 3
- COMMUNITY HEALTH CENTER 17
- TESTING CENTER 10

FOR CAMPUS SAFETY CALL:
425-388-9990



Quick Find

- ADMISSION / REGISTRATION 5
- BOOKSTORE 5
- CASHIER 5
- FINANCIAL AID 5
- HUMAN RESOURCES 3
- LIBRARY 4
- PRESIDENT'S OFFICE 3
- COMMUNITY HEALTH CENTER OF SNOHOMISH COUNTY 17
- TESTING CENTER 10

Buildings

AMT	ADVANCED MANUFACTURING TRAINING & EDUCATION CENTER (AMTEC)	20
BAK	BAKER HALL	6
ELC	EARLY LEARNING CENTER	19
FAC	FACILITIES/MAINTENANCE	11
FIT	WALT PRICE STUDENT FITNESS CENTER	18
GLA	GLACIER HALL	10
GWH	GRAY WOLF HALL	7
IND	INDEX HALL	12
JKC	HENRY M. JACKSON CONFERENCE CENTER	8
LBH	LIBERTY HALL	16
LMC	LIBRARY	4
MON	MONTE CRISTO HALL	9
NBI	NIPPON BUSINESS INSTITUTE JAPANESE CULTURAL CENTER	1
OLY	OLYMPUS HALL	3
PSU	PARKS STUDENT UNION	5
RAI	RAINIER HALL	2
SHK	SHUKSAN HALL	14
CDR	STUDENT HOUSING CEDAR HALL	15
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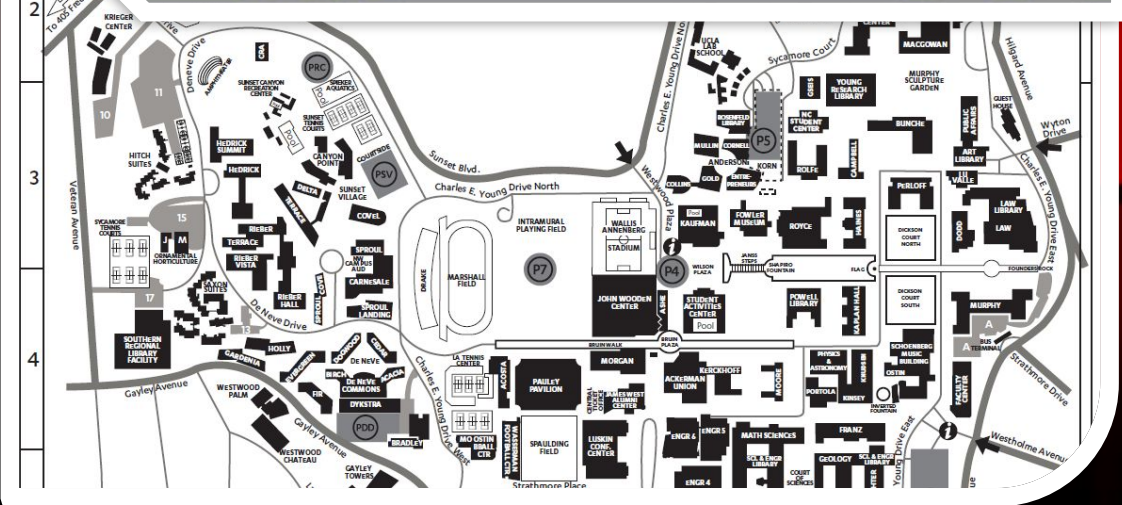
Parking*

- PERMIT PARKING - PARKING LOTS A-H
- VISITOR PARKING - LOCATED IN LOTS B & C
- ★ GENDER-NEUTRAL RESTROOMS
- ♿ ADA RESTROOMS AVAILABLE INSIDE
- ⚠ NOT AN ADA ACCESSIBLE AREA
- ! EMERGENCY ASSEMBLY AREA

FOR CAMPUS SAFETY CALL:
425-388-9990



Everett Community College does not discriminate on the basis of race, color, religion, creed, sex, marital status, sexual orientation, gender identity or expression, national or ethnic origin, disability, genetic information, veteran status or age.



CAMPUS BUILDING	Grid	Delivery Address*
Ackerman Student Union	E4	308 Westwood Plaza
Acosta Training Center	D4	410 Charles E. Young Dr. West
Amphitheater	B2	
Anderson School of Management	E3	
Collins Executive Education Center	E3	110 Westwood Plaza
Cornell Hall	E3	110 Westwood Plaza
Entrepreneurs Hall	E3	110 Westwood Plaza
Korn Convocation Hall	E3	110 Westwood Plaza
Gold Hall	E3	110 Westwood Plaza
Mullin Management Commons	E3	110 Westwood Plaza
Rosenfeld Library	E3	110 Westwood Plaza
Ashe Center	E4	221 Westwood Plaza
Biomedical Cyclotron	E6	780 Westwood Plaza
Biomedical Sciences Research Bldg (BSRB)	F5	615 Charles E. Young Dr. South
Boelter Hall (Engineering II & III)	E5	580 Portola Plaza
Botany Bldg.	F5	618 Charles E. Young Dr. South
Boyer Hall	F5	611 Charles E. Young Dr. East
Bradley International Hall	C4	417 Charles E. Young Dr. West
Brain Mapping	E5	660 Charles E. Young Dr. South
Brain Research Institute (BRI)	E6	670 Charles E. Young Dr. South
Broad Art Center	F2	240 Charles E. Young Dr. North
Bronson Hall	D7	911 S. Brodton
Bumche Hall	F3	315 Portola Plaza
Campbell Hall	F3	335 Portola Plaza
Campus Services Bldg.	D5	741 Charles E. Young Dr. South
Canyon Point (Sunset Village)	C3	200 DeNove Dr.
Capital Programs Bldg.	D8	1060 Veteran Ave.
Carnesale Commons		

CAMPUS BUILDING	Grid	Delivery Address*
Molecular Sciences Bldg.	F5	609 Charles E. Young Dr. East
Moore Hall	E4	457 Portola Plaza
Morgan Intercollegiate Athletics Center	D4	325 Westwood Plaza
Morton Medical Bldg (MP200)	D6	200 Medical Plaza
Murphy Hall	F4	410 Charles E. Young Dr. East
Neuroscience Research Bldg	E5	635 Charles E. Young Dr. South
North Campus Student Center	E7	295 Charles E. Young Dr. North
Northwest Campus Auditorium	C4	200 DeNove Dr.
Occupational Health Facility	E6	67-120 Center for Health Sciences
Ornamental Horticulture Bldg "J"	B3	267 DeNove Dr.
Ornamental Horticulture Bldg "M"	B3	265 DeNove Dr.
Orthopaedic		
Oppenheim		
Ostin Music		
Paulay Pavilion		
Perloff Hall		
Physics & Astr		
Plant Growth		
Police Station		
Portola Plaza		
Power Library		
Public Affairs		
Road Neuro		
Rehabilitatio		
Resnick Neu		
Rieber Hall		
Roberts		



EDMONDS COMMUNITY COLLEGE

On Campus Eats
College Café (BRI 105)
Triton Espresso (MLT lobby)
The Brier Grill (BRI, first floor)

200th Street SW

- Security phone
- Parking for people with disabilities
- Community Transit Center
- Motorcycle Parking
- All Gender Restrooms

202th Street SW

- Student Parking
- Staff Parking
- Carpool and Visitor Parking
- Event Lot K
- Construction Zone

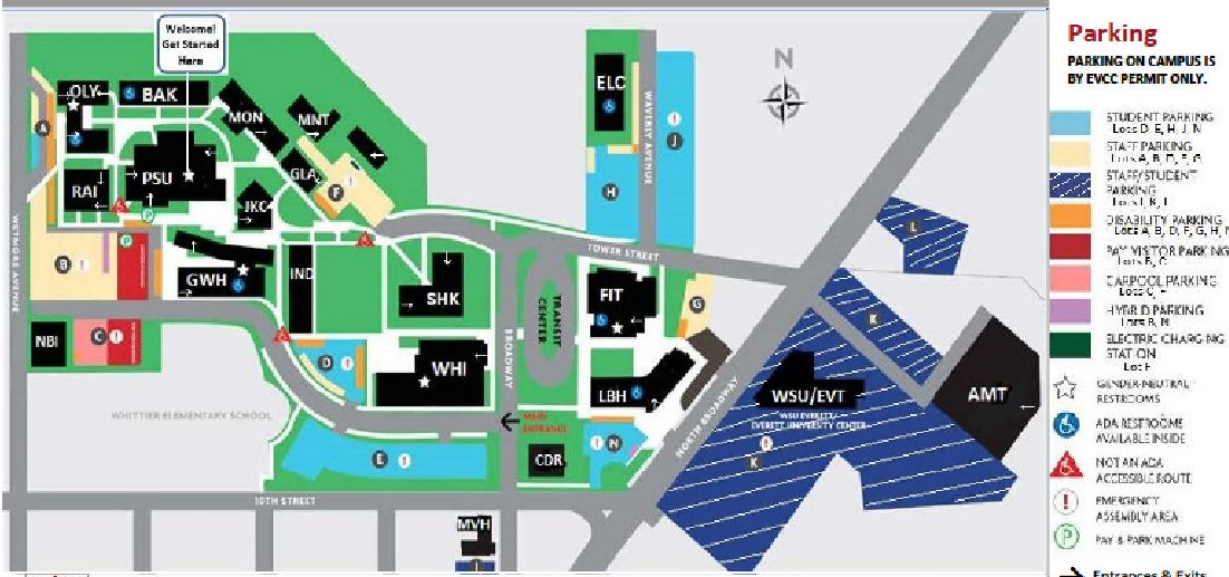
Triton Way | 204th Street SW

- Alderwood Hall (ALD)**
Computer Labs
Faculty Offices
Humanities and Social Sciences Division
Science, Technology, Engineering, and Mathematics (STEM) Division
- Brier Hall (BRI)**
Bookstore
Center for Student Cultural Diversity and Inclusion
Center for Student Engagement and Leadership
College Café
Classrooms
Culinary Arts Department
Faculty Offices
Food Pantry
Lactation Room
The Brier Grill
Triton Student Center
Science Labs
- Campus Community Fair and Cultural Kitchen**
- Cedar Building (CDR)**
Central Receiving Grounds
- Center for Families (CFR)**
Child Care
Cooperative Preschool
Head Start Classroom
Parent Education Classes
- Clearview Building (CLV)**
Business Offices
Human Resources
- Firdale Hall (FIR)**
Classrooms
Horticulture Office
- Gateway Hall (GWY)**
Administration Offices
Classrooms
College Foundation
I-CATCH (Creating Access to Careers in Health Care)
Marketing and Public Information
Next Steps Program
Office of the President
Welcome Back Center
WORKFIRE/BFT
- Horticulture Greenhouse (HGH)**
- Indoor Hitting Facility (HF)**

Get the latest info about our campus, how to get here, and where to park at edcc.edu/campus.

PHYSICAL MAP RECOMMENDATIONS

Version 1



Where to Park
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Buildings

- AMT - ADVANCED MANUFACTURING TRAINING & EDUCATION CENTER
- BAK - BAKER HALL
- ELC - EARLY LEARNING CENTER
- FAC - FACILITIES/MAINTENANCE
- FIT - WALT PRICE STUDENT FITNESS CENTER
- GLA - GLACIER HALL
- GWH - GRAY WOLF HALL
- IND - INDEX HALL
- JKC - HENRY M. JACKSON CONFERENCE CENTER

- LBH - LIBERTY HALL
- MON - MONTE CRISTO HALL
- NBI - NIPPON BUSINESS INSTITUTE JAPANESE CULTURAL CENTER
- OLY - OLYMPUS HALL
- PSU - PARKS STUDENT UNION
- RAI - RAINIER HALL
- SHK - SHUKSAN HALL
- CDR - STUDENT HOUSING CEDAR HALL
- MVH - STUDENT HOUSING MOUNTAIN VIEW
- WHI - WHITEHORSE HALL

Quick Find

- ADMISSION/REGISTRATION - PSU
- BOOKSTORE - PSU
- CASHIER - PSU
- FINANCIAL AID - PSU
- HUMAN RESOURCES - OLY
- LIBRARY/MEDIA - PSU
- PRESIDENTS OFFICE - OLY
- COMMUNITY HEALTH CENTER - LBH
- TESTING CENTER - GLA

FOR CAMPUS SAFETY CALL: **425-388-9990**

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Version 2



Quick Find

- ADMISSION/REGISTRATION - PSU
- BOOKSTORE - PSU
- CASHIER - PSU
- FINANCIAL AID - PSU
- HUMAN RESOURCES - OLY
- LIBRARY/MEDIA - PSU
- PRESIDENTS OFFICE - OLY
- COMMUNITY HEALTH CENTER - LBH
- TESTING CENTER - GLA

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Visiting?
Short-term parking (2 hours or less) is available in Lot B. A permit may be purchased from the Pay & Park machines located in Lot B. An all-day pass may be purchased from the Pay & Park machines located in Lot J (Lower Street) and Lot E (10th Street). The Pay & Park machines in these lots use exact change, coins or dollar bills. The all-day pass allows visitors to park in all unmarked (student) stalls. Parking can also be purchased from the Cashiers Office located in Parks Student Union.

FOR CAMPUS SAFETY CALL: **425-388-9990**

PROPOSED KIOSK MAP INDEX

EvCC Campus Map Index

Adv. Manufacturing Trng. & Educ. Cntr. (AMTEC)

Address: 909 N Broadway Ave
Everett, WA 98201.....425-388-9570

Aviation Maintenance Technology (AMT)

Address: 9711 32nd Place West., Building C-80. Paine Field,
Everett, WA 98204.....425-388-9533

Baker Hall (BAK)

Baker Theater.....Rm120—425-388-9501
Tutoring Center.....Rm112/113—425-388-9356
Veterans Resource Center.....Rm204—425-388-9277

Cedar Hall - Student Housing (CDH).....425-259-8945

Corporate & Continuing Education Center (CCEC)

Address: 2333 Seaway Blvd, Everett, WA 98203.....425-267-0150

Early Learning Center (ELC).....425-388-9121

East County Campus.....425-259-8732

Address: Lake Tye Building
14090 Fryelands Blvd. SE, Suite 283, Monroe, WA 98272

Facilities & Maintenance (FAC).....425-388-9512

Glacier Hall (GLA)

Office of Logistics/Shipp & Recv.....Rm103—425-388-9362
Testing Center.....Rm109—425-388-9288

Gray Wolf Hall (GWH)

Communication/Social Scien.....Rm320—425-388-9387
eLearning.....Rm231B—425-388-9027
International Education.....North Wing—425-388-9980
Office of Instruction & Std. Serv.....Rm249
Writing Center.....Rm150—425-388-9406

Henry M. Jackson Conference Center (JKC)

Scoop room.....Rm101—425-388-9315
Senate room.....Rm101—425-388-9315
Wilderness Auditorium.....Rm101—425-388-9315

Liberty Hall (LBH)

Health Professions Service Center.....Rm251—425-388-9461
Health Sciences Division.....425-388-9142
Public Safety Programs.....Rm262—425-388-9591

Monte Cristo Hall (MON)

Conference Services and Room Rentl.....Rm109B—425-388-9315
Diversity & Equity Center.....Rm221—425-388-9306
EvCC Custodial Services.....Rm124—425-388-9512
MESA.....Rm204—425-388-9429
TRIO Student Support Services.....Rm210—425-388-9365

Mountain View – Std. Housing (MVH).....425-259-8945

Nippon Business Inst. & Japanese Cult. Center (NBI)

Nishiyama Garden.....Outside—425-388-9195
Tea Room

North County at Weston High School (WTH)

Address: 4407 172nd St NE,
Arlington, WA 98223.....425-267-0150

Olympus Hall (OLY)

Budget and Accounting Services.....Rm101
Business & Applied Technology Div.....Rm135—425-388-9243
College Advancement.....Rm208—425-388-9330
Diversity and Equity Office.....Rm200—425-388-9973
Human Resources.....Rm116—425-388-9229
Job Center.....Rm223—425-388-9489
Open Computer Labs.....Rm127, 129, 130
President's Office.....Rm203—425-388-9572
Title IX Reports.....Rm111—425-388-9271

Parks Student Union Building (PSU)

Bargreen's Coffee.....Rm229
Bookstore.....Rm263—425-388-9413
Campus Safety & Security.....Rm226—425-388-9990
Cashier's Office.....Rm201B—425-388-9224
Center for Disabilities - Testing Srv.....Rm267—425-388-9272
Center for Disability Services.....Rm201—425-388-9272
Counseling and Student Success.....Rm201—425-388-9263
Diversity and Equity Center.....Rm201—425-388-9306
Enrollment Services.....Rm201A—425-388-9219
Financial Aid.....Rm201—425-388-9280
Library Media Center.....Ground floor—425-388-9353
Media Services.....Rm258—425-388-9350
Outreach & High School Programs.....Rm201—425-388-9073
Parks Café & Grill.....Rm220
Pride Center.....Rm221B
Russell Day Gallery.....Rm242
Student LIFE.....Rm209—425-388-9561
Welcome Center.....Rm274—425-259-8888
Work first.....Rm307—425-388-9566
Worker Retraining.....Rm201—425-259-8755
Workforce Funding.....Rm307—425-388-9106

Rainier Hall (RAI)

Advising.....Rm104—425-388-9339
BRIDGES Center.....Rm112—425-388-9140
Transitional Studies.....Rm227—425-388-9291
Tutoring Center.....Rm119—425-388-9356

Shuksan Hall (SHK)

Computer Information Systems.....Rm135—425-388-9243
EvCC Helpdesk/Information Tech.....Rm224—425-388-9333
Math & Science Division.....Rm120—425-388-9429
Open Computer Lab.....Rm231

Walt Price Student Fitness Center (FIT)

Gym.....Rm149—425-388-9181
Physical Education Program.....425-388-9321
Trojan Athletics.....425-388-9327
Weight room.....Rm148—425-388-9181

Whitehorse Hall (WHI)

Bargreen's Coffee.....Lower Ground Floor
Division of Arts and Learning Resr.....Rm209—425-388-9501
EvCC Food Pantry.....Rm290—425-388-9561

Who to Contact

Student Pin, Registration, Getting started at EvCC, General Info

Go the MyEvCC Student Potal or
Contact Enrollment Services: 425-388-9219 or
admissions@everettcc.edu

Canvas and eLearning

Contact eLearning: 425-388-9367 or
elearning@everettcc.edu

Corporate & Continuing Education Center (CCEC)

Contact CCEC: 425-267-0150 or
learn@everettcc.edu

Student Email, Computer Labs, Wireless Network

Contact IT Help Desk: 425-388-9333 or check
out the Help Desk Tutorials

Campus Safety and Security

Contact the Security Office at 425-388-9990

Web Site Feedback or Errors

Contact Web, Data and Development Services

OLD GOOGLE 'INTERACTIVE' MAP

Old 'Interactive Google Map' was out of date and inaccurate:

- University Center is located at WSU
- Welding Center is now at AMTEC
- Where is Cedar Hall?
- Why is that star on Jackson Center?

EVERETT COMMUNITY COLLEGE

MyEvCC Class Schedule Canvas Directory International Student Email Library Bookstore

Search PRESIDENTIAL SEARCH

Future Students Current Students Pathways & Programs Business & Community About Us I Want To:

Interactive Maps

Map Satellite

EvCC Interactive Map

University Center of North Puget Sound (Directions) x
2000 Tower Street,
Everett, WA 98201
Phone: 425-259-8900
Web: www.uceverett.org/

Map data ©2019 Google 100 m

To Search, Please Enter a "From" Address, then Click "Get Directions"

From:

To: 2000 Tower Street, Everett, WA 98201

Mode of Travel:

Get Directions

NOW UPDATED AND CURRENT!!!

- Renamed as “Google Directions Map”
- Updated for current info
- Star for main entrance
- Star for Welcome Center
- Added Building Abbreviations
- Move pins to actual points of entry

The screenshot displays the Everett Community College website. At the top, the college's logo and name are visible. Navigation links include MyEvCC, Class Schedule, Canvas, Directory, International, Student Email, Library, and Bookstore. A search bar is present with a 'PRESIDENTIAL SEARCH' button. Below the navigation, there are links for Future Students, Current Students, Pathways & Programs, Business & Community, About Us, and I Want To:.

GOOGLE DIRECTIONS MAP

The map shows the campus layout with various buildings labeled with abbreviations: (OLY) Olympus Hall, (BAK) Baker Hall, (MDN) Monte Cristo Hall, (NMT) Maintenance, (GLA) Glacier Hall, (JJC) Jackson Center, (PSU) Parks Student Union, (LMC) Library Media Center, (RAI) Rainier Hall, (GWH) Gray Wolf Hall, (IND) Index Hall, (SHK) Shuksan Hall, (WHI) Whitehorse Hall, (CDR) Cedar Hall, (MVV) Mountain View Hall, (LIB) Liberty Hall, (ELC) Early Learning Center, and (AMT) Advanced Manufacturing Training and Education Center. Two yellow stars mark the main entrance and the Welcome Center. Red location pins are placed at various points of entry. Surrounding landmarks include Whittier Elementary School, DSHS Community Services Office, WSU Everett & University Center, and the Department of Licensing. Streets shown include Wetmore Ave, Rockefeller Ave, Oakes Ave, Lombard Ave, 11th St, and 10th St.

NEW GOOGLE INTERACTIVE MAP!

The image shows a Google Map interface for Everett Community College. On the left, a sidebar contains several filter sections: 'GET STARTED HERE!' with a list of services like Welcome Center and Enrollment Services; 'Quick Find' with a list of locations like Advising and Bargreen's Coffee; 'EVCC Buildings' with an 'All items' option; and 'EvCC Locations' with a list of campus locations. The map itself is populated with various colored pins and icons representing these locations. Several red-bordered boxes with white text are overlaid on the map, pointing to specific features: 'Get Started Here!' points to the top filter section; 'Quick Find Section' points to the middle filter section; 'Main Campus Buildings and what's inside' points to a cluster of buildings in the center; 'All EvCC Locations' points to a large blue-outlined area on the right; and 'Plus Parking Lots, Gender Neutral & ADA bathrooms & Emergency Services info' points to a large red-bordered box at the bottom of the map area. Blue arrows also point from the filter sections to the map.

Get Started Here!

Quick Find Section

Main Campus Buildings and what's inside

All EvCC Locations

Plus Parking Lots, Gender Neutral & ADA bathrooms & Emergency Services info

- Stay Close - Go Far... 322 views
- SHARE EDIT
- GET STARTED HERE!
 - Welcome Center - PSU - 2nd Floor
 - Enrollment Services - PSU 201
 - Financial Aid - PSU 3rd Floor
 - Cashier's Office - PSU 201
 - Testing Center - GLA 108
- Quick Find
 - Advising - RAI 108
 - Bargreen's Coffee - PSU
 - Bargreen's Coffee - WHI
 - Bookstore PSU - 2nd Floor
 - ... 21 more
- EVCC Buildings
 - All items
- EvCC Locations
 - Everett Community College Main Campu...
 - Everett University Center
 - CCEC - Corporate & Continuing Educatio...

A CLOSER LOOK: What is in Parks?



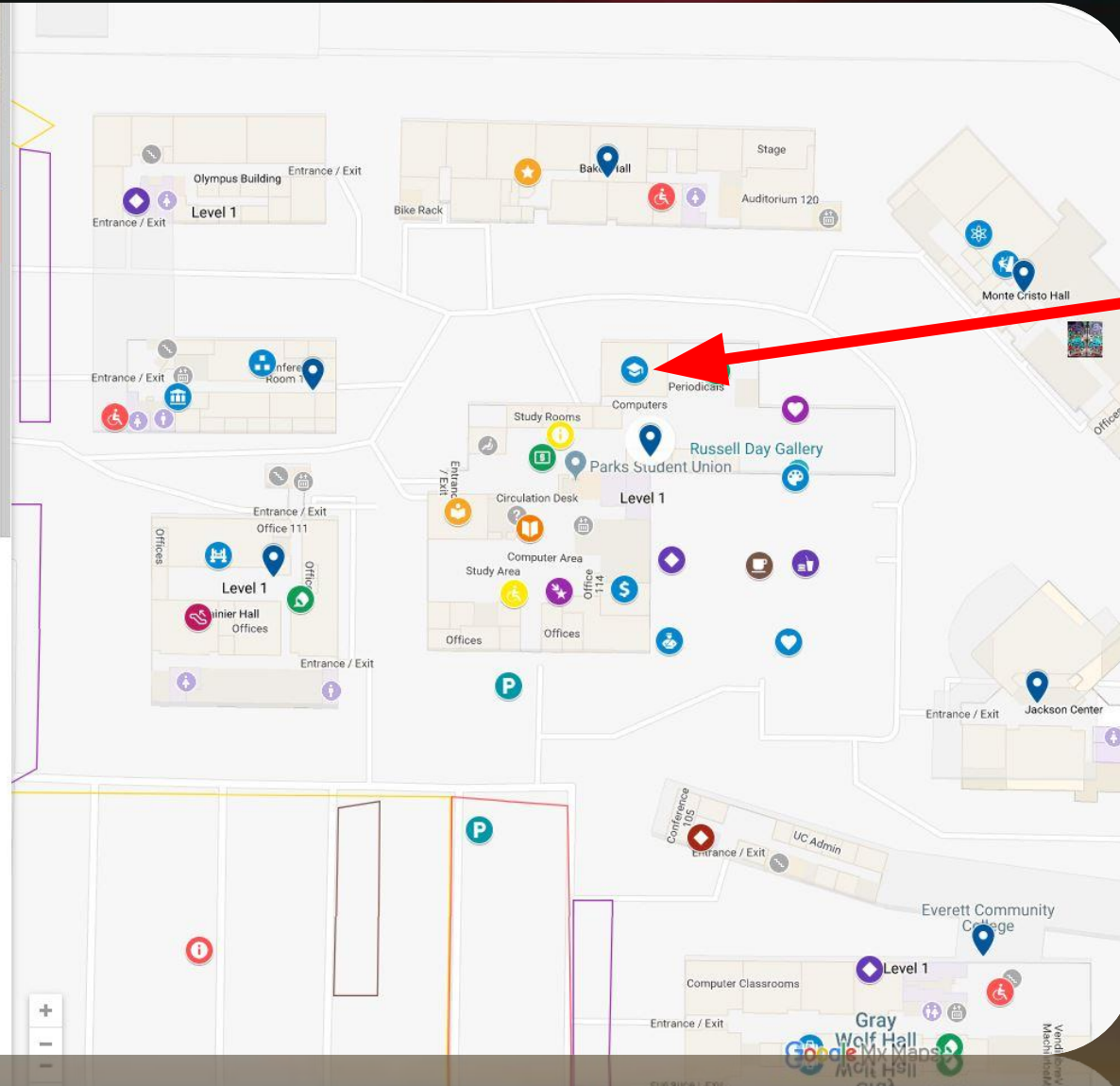
← PSU - PARKS STUDENT UN... →

name
PSU - PARKS STUDENT UNION

description
Parks Student Union Building

1st Floor (Lower ground floor):
Library Media Center
425-388-9353
<https://www.everettcc.edu/library>

2nd Floor:
Outreach & High School Programs - Rm 201
425-388-9073
<https://www.everettcc.edu/enrollment/hs-programs>
Enrollment Services - Rm 201 A
425-388-9219
<https://www.everettcc.edu/enrollment>
Cashier's Office - Rm 201 B
425-388-9224
<https://www.everettcc.edu/administration/admin-services/budget-accounting/cashiers/>
Student LIFE - Rm 209
425-388-9561
<https://www.everettcc.edu/students/sa>
Parks Café & Grill - Rm 220
425-388-9400
<https://www.everettcc.edu/administration/college-services/parks-cafe>
Pride Center - Rm 221 B
425-388-9561
<https://www.everettcc.edu/students/sa/safe>



← Enrollment Services - PSU 2... →

name
Enrollment Services - PSU 201

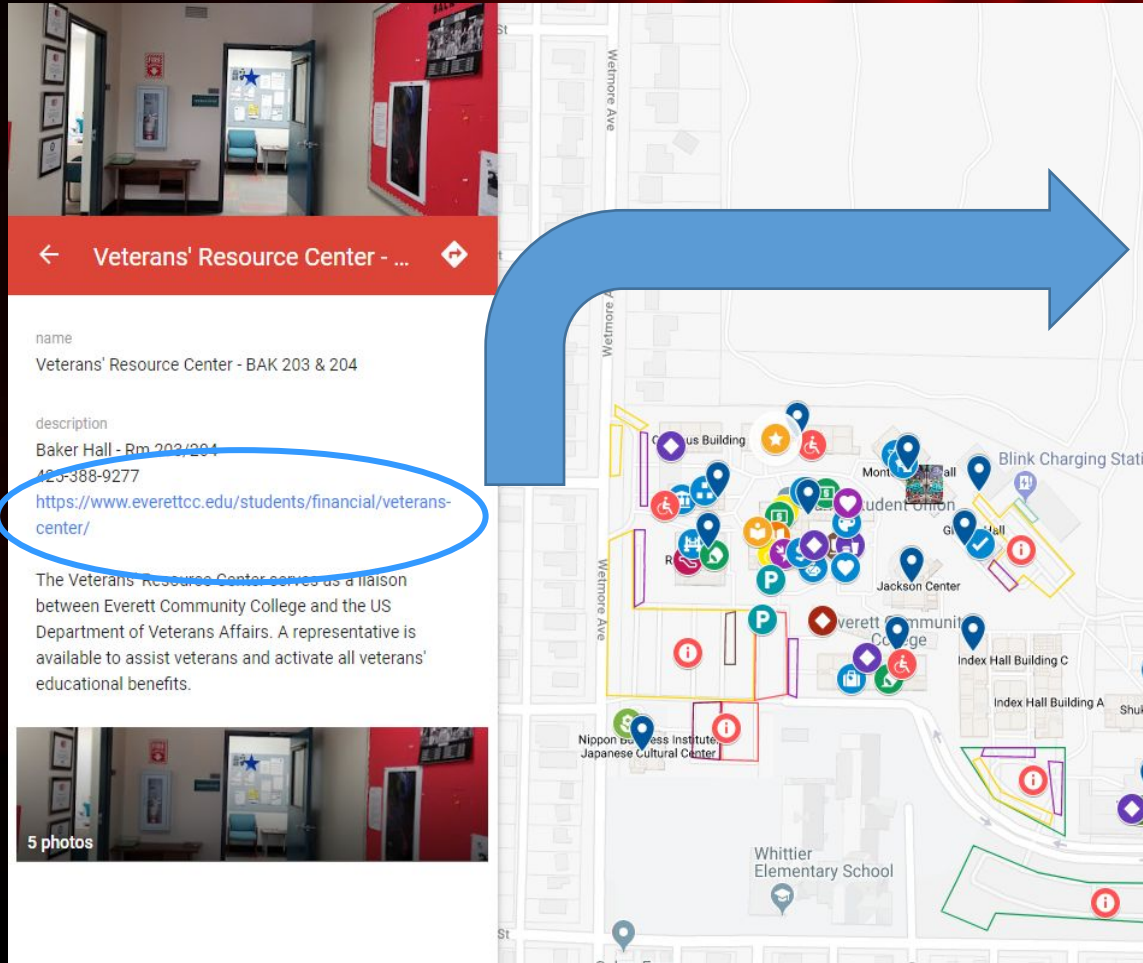
description
Parks Student Union - Rm 201
425-388-9219
<http://www.everettcc.edu/enrollment/registration>

The Enrollment Services Office provides many services for new, continuing and former students. Whether you need assistance registering for classes, applying for graduation, locating your grades or you need to obtain alternative placement form, our skilled staff is waiting to assist you.

Enrollment Services is also the home of Outreach & High School Programs including Running Start.

School Programs including Running Start
Enrollment Services is also the home of Outreach & High School Programs including Running Start
assist you
alternative placement form, our skilled staff is waiting to assist you

MAP LINKED TO EVCC WEBSITE



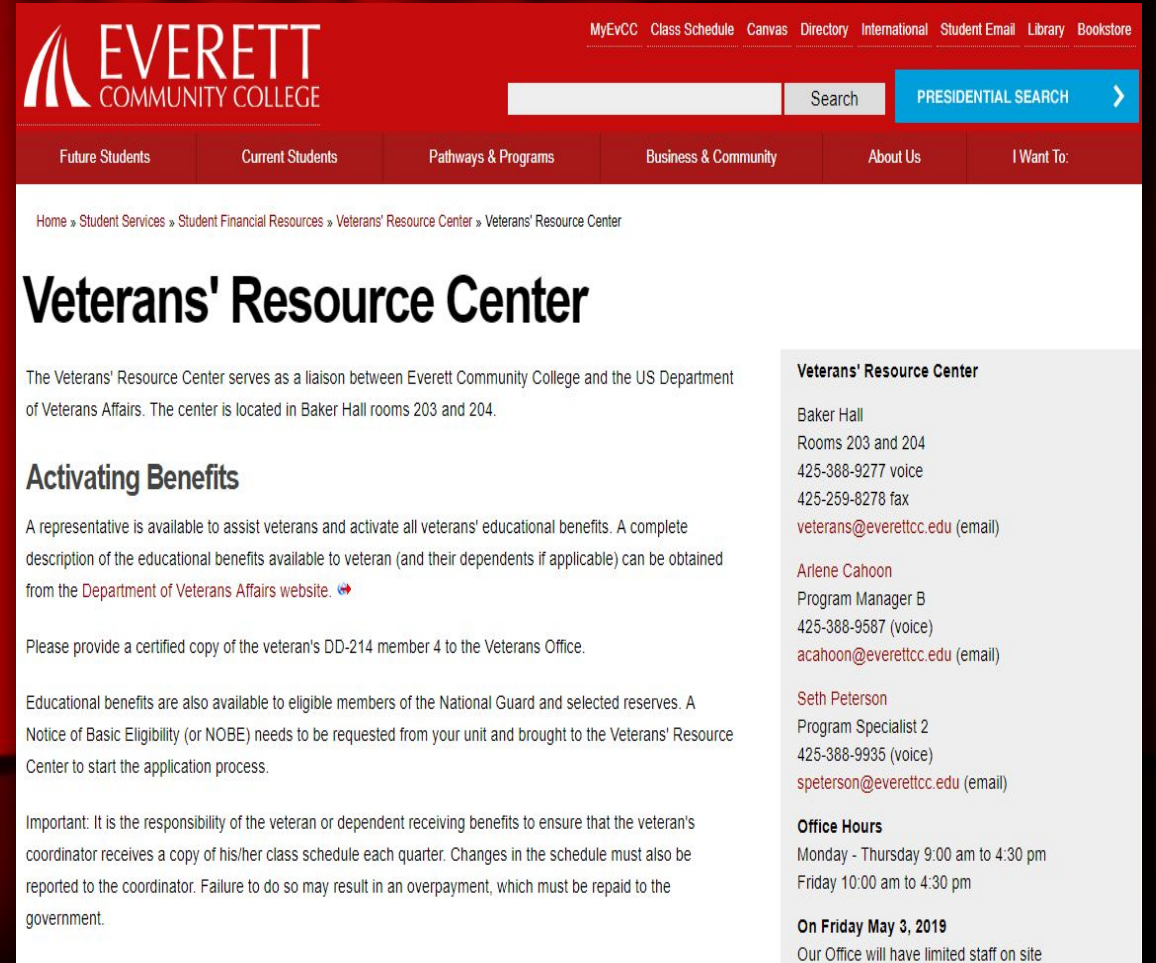
Veterans' Resource Center - ...

name
Veterans' Resource Center - BAK 203 & 204

description
Baker Hall - Rm 203/204
425-388-9277
<https://www.everettcc.edu/students/financial/veterans-center/>

The Veterans' Resource Center serves as a liaison between Everett Community College and the US Department of Veterans Affairs. A representative is available to assist veterans and activate all veterans' educational benefits.

5 photos



MyEvCC Class Schedule Canvas Directory International Student Email Library Bookstore

EVERETT COMMUNITY COLLEGE

Search PRESIDENTIAL SEARCH

Future Students Current Students Pathways & Programs Business & Community About Us I Want To:

Home » Student Services » Student Financial Resources » Veterans' Resource Center » Veterans' Resource Center

Veterans' Resource Center

The Veterans' Resource Center serves as a liaison between Everett Community College and the US Department of Veterans Affairs. The center is located in Baker Hall rooms 203 and 204.

Activating Benefits

A representative is available to assist veterans and activate all veterans' educational benefits. A complete description of the educational benefits available to veteran (and their dependents if applicable) can be obtained from the Department of Veterans Affairs website.

Please provide a certified copy of the veteran's DD-214 member 4 to the Veterans Office.

Educational benefits are also available to eligible members of the National Guard and selected reserves. A Notice of Basic Eligibility (or NOBE) needs to be requested from your unit and brought to the Veterans' Resource Center to start the application process.

Important: It is the responsibility of the veteran or dependent receiving benefits to ensure that the veteran's coordinator receives a copy of his/her class schedule each quarter. Changes in the schedule must also be reported to the coordinator. Failure to do so may result in an overpayment, which must be repaid to the government.

Veterans' Resource Center

Baker Hall
Rooms 203 and 204
425-388-9277 (voice)
425-259-8278 fax
veterans@everettcc.edu (email)

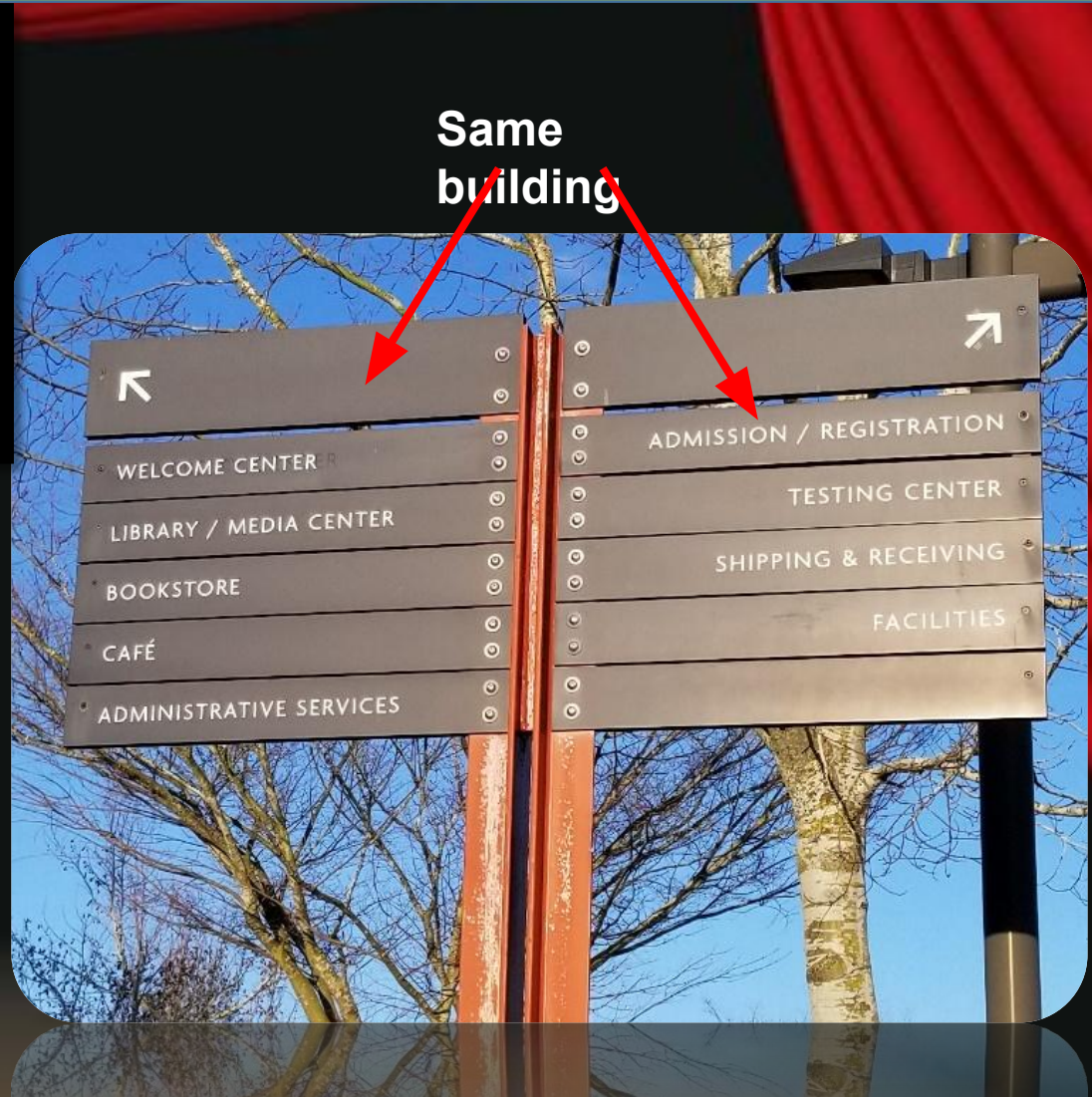
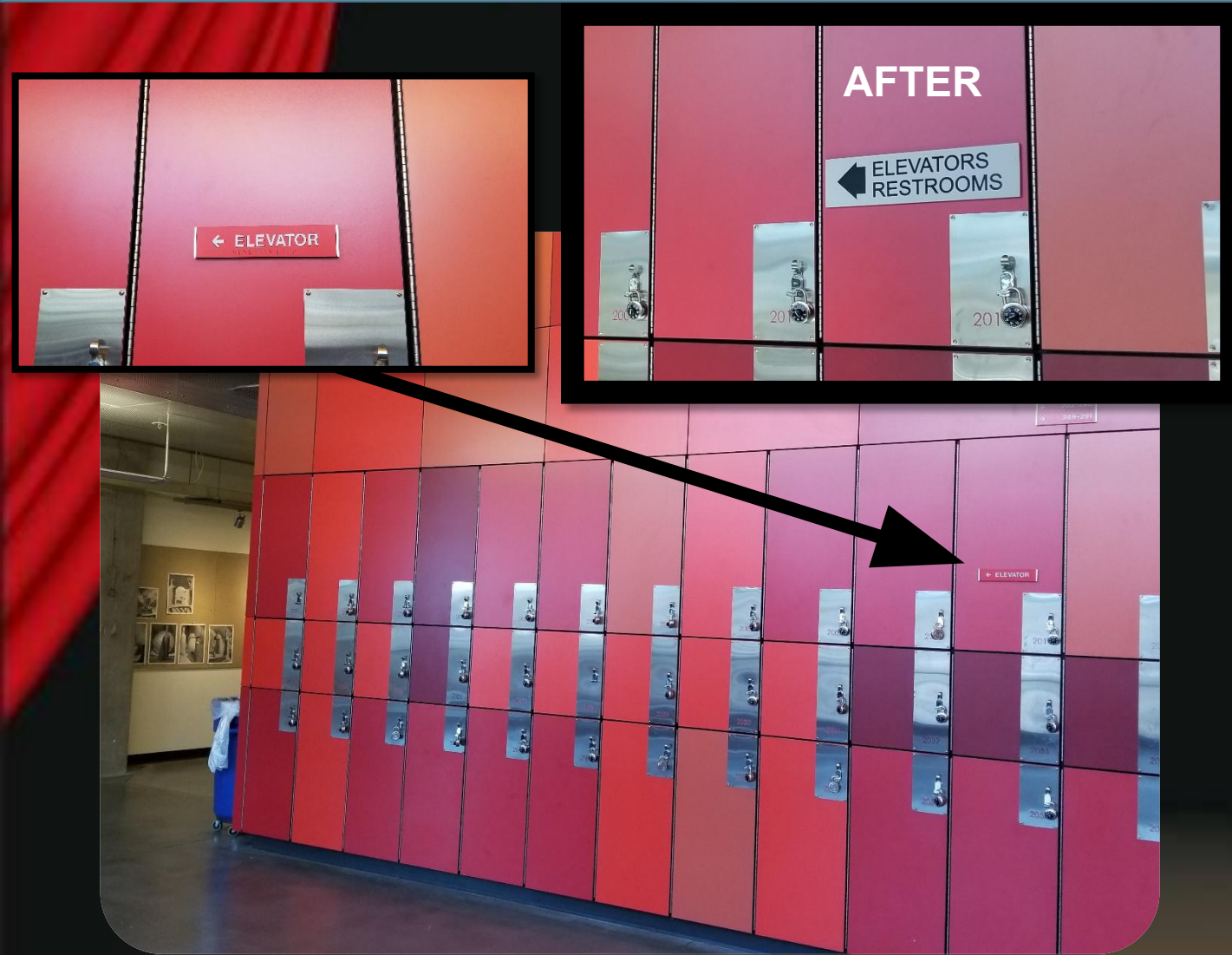
Arlene Cahoon
Program Manager B
425-388-9587 (voice)
acahoon@everettcc.edu (email)

Seth Peterson
Program Specialist 2
425-388-9935 (voice)
speterson@everettcc.edu (email)

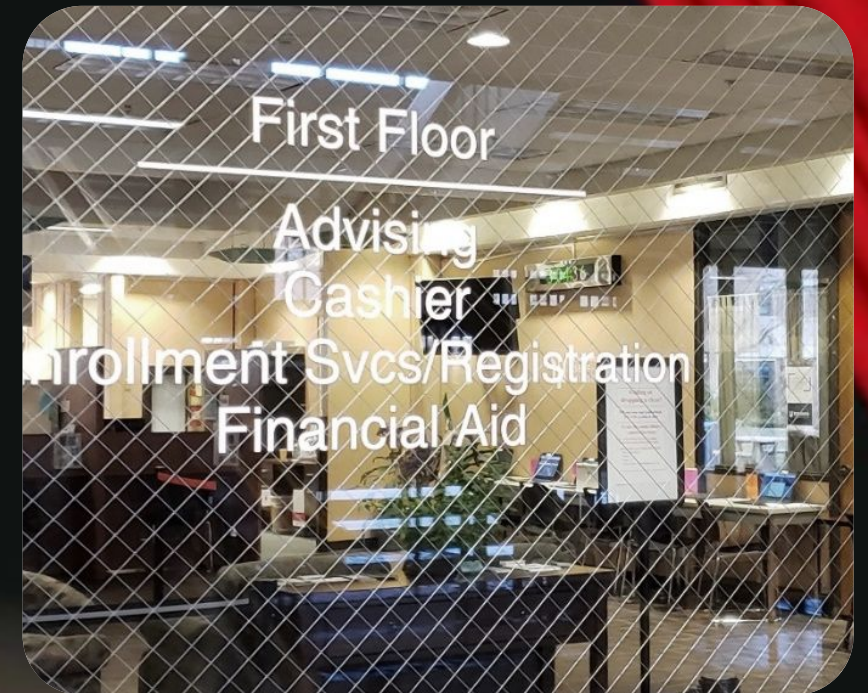
Office Hours
Monday - Thursday 9:00 am to 4:30 pm
Friday 10:00 am to 4:30 pm

On Friday May 3, 2019
Our Office will have limited staff on site

PROBLEM SIGNAGE EXAMPLES

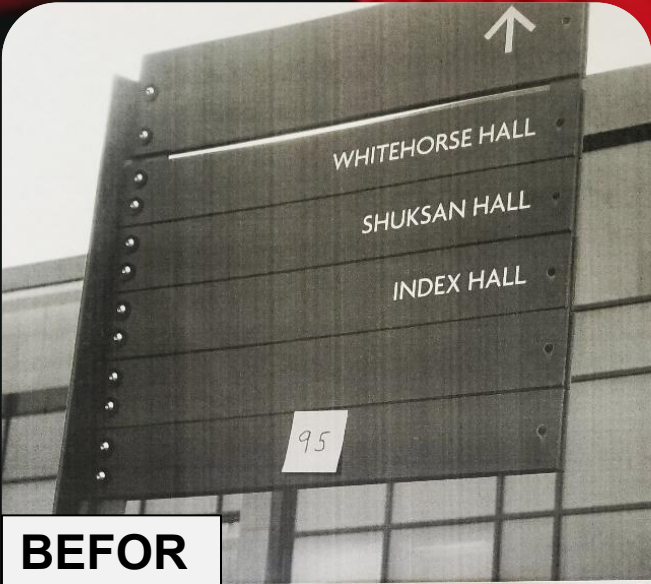


SIGNAGE AT EDMONDS CC



WAYFINDER PROJECT

Wayfinder Sign Index			
Sign #	Sign identifier	Location	
1	Parking Lot A	OLY parking lot off Wetmore Ave	
2	OLY	OLY Administration - Facing Wetmore	
3	OLY	OLY Instruction - Near parking lot A	Remove "Job Center" - now located in GWH
4	Campus Directory	OLY - Wetmore side	
5	OLY	OLY Instruction side - Facing campus	Remove "Job Center" - now located in GWH
6	Directional signs	OLY grass outside administration side	One side has library pointing in wrong direction.
7	OLY	OLY administration - campus side	
8	RAI	RAI in grass facing PSU	
9	RAI	RAI under bridge elevator entrance	Remove "TRIO" - now located in MON
10	RAI	RAI 1st floor entrance	Remove "TRIO" - now located in MON
11	RAI	RAI elevator building facing wetmore	
12	RAI	RAI facing wetmore	
13	Directional signs	In between OLY and RAI Wetmore side	
14	RAI	RAI bridge second floor	Remove "TRIO" - now located in MON
15	RAI	RAI facing Parking lot B	
16	Campus Directory	Between RAI and PSU near lot B	
17	Directional signs	Between RAI and PSU near lot B	
18	Accessible Route	PSU corner between RAI and lot B to bridge	
19	PSU	PSU bridge second floor	
20	PSU	PSU first floor outside library	
21	Campus Directory	Between BAK, OLY, PSU	
22	Accessible Route	PSU ramp facing BAK	
23	Campus Directory	Between PSU and MON	
24	PSU	Between PSU and GLA	Welcome center facing wrong direction on one side
25	Directional sign	PSU facing GLA	
26	Directional sign	PSU between Security & CAFE entrance	
27	Directional sign	Between LOT B, PSU, and GWH	
28	Directional sign	PSU outside Bookstore entrance & LOT B	
29	PSU - "Bookstore"	PSU entrance facing Parking Lot B	
30	Accessible Route	BAK heading towards MON	
31	BAK	1st Floor of BAK	
32	BAK	1st Floor of BAK	
33	BAK	On grass between BAK and PSU	Remove "BRIDGES" - now located in RAI 1st floor
34	BAK	1st Floor of BAK	
35	MON	On grass between BAK and MON	Maybe add "Conference Services"?
36	MON	Custodial training 1st floor MON	
	MON	Conference Services 1st floor MON	



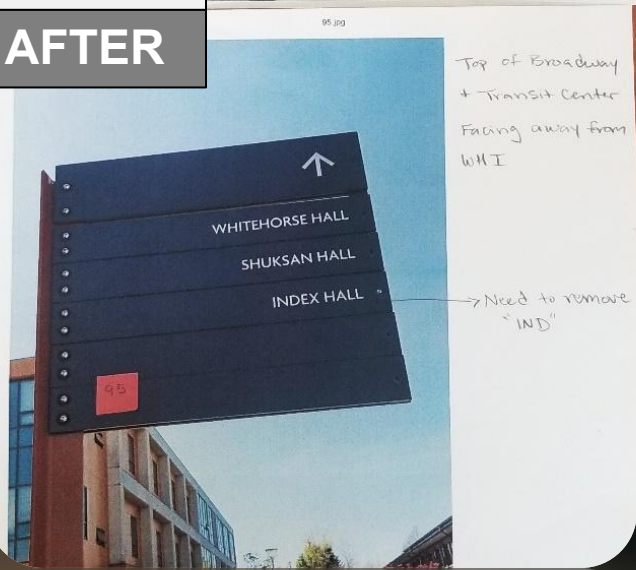
BEFOR

AFTER



BEFOR

AFTER



Top of Broadway
+ Transit Center
Facing away from
WHI

→ Need to remove
"IND"

NEXT STEP - PROJECT AWARENESS

- **Campus Roll Out of New Google Interactive Map on 5/20/19**
 - **Student 411**
 - **Daily Digest**
 - **Web Splash Page**
 - **Student Welcome Letters**

PROJECT'S POTENTIAL

- **Google interactive map influenced physical map by adding a 'START HERE' indicator**
- **Aligned Google Directions Map, Interactive Map and physical maps by adding building name abbreviations to physical signage and class schedule**
- **Took steps to improve the accuracy of the physical signage on campus**
- **Added indexing to physical map**

NEXT STEPS – THE HANDOFF

- PDF Physical Map Changes
- Building Signage and Directory (standardize across all buildings)
- Wayfinder Change Recommendations



SUMMARY STATEMENT

How we assisted in improving the student navigation experience.

- **IT updated the Google Directions map on the EvCC website.**
- **Created a Google Interactive map for easy identification of key departments, specifically in Laurie's department, i.e. Fin. Aid, Enrollment Services, Testing Services, etc.**

SUSTAINABILITY

- **Deanna will adopt the interactive map**
- **Handoff of the physical map and index recommendation to Pat Sisneros – timely with Index Hall coming down this summer.**
- **Wayfinder project has been handed back to Boyd Culver**
- **In the spirit of Team, we plan to gather quarterly to check in on the sustainability of the project**

OUR PRODUCTION ASSISTANTS

- **Lisa Jones**: Consulted for interactive map based on previous year's project
- **Pat Sisneros**: Discussed campus physical signage
- **Pat Snowden, Babette Babich & Boyd Culver**: Discussed campus map, how to edit current physical map, building floor plans, wayfinders, etc.
- **Will Frankhauser & Tiffany Williams**: Updating old and adding new google maps
- **Chuck Macklin & Robert Huss**: Security considerations
- **Student Senate**: Attended a session to address their concerns with campus maps and signage
- **Student Ambassadors**: Gave input on physical map recommendations
- **John Olson**: Marketing advice

Special thanks to our mentor, **Stephanie Coxon!**

THE END

**THANK
YOU!**

One! Map with good directions...
One! Map to make connections...
It's a Map!!!!

