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# EvCC Emergency Operations Guides

## Guide #014 – Standard Response Guidelines

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### 1. INTRODUCTION

This guide provides an all hazards standardized approach for managing known and unknown incidents. In all situations the priority is rescuer safety first.

### 2. STANDARD RESPONSE GUIDELINE

#### A. Size-up Situation

- Environmental scan
- Scene observations

#### B. Hazard Assessment

- Danger to self
- Danger to others
- Danger to victim

#### C. Secure Scene

- Establish control of the situation – “command Presence”
- Assure that 911 & security have been advised if indicated
- Establish perimeters
- Provide contact person/points for responding agencies
- Carefully consider and/or control actions of “civilians”

#### D. Establish & Coordinate with Command (if indicated)

- Command is uniquely identified by physical location (I.E. “Wolf Command”, “Lot-B command”)
- Utilize Incident Command System (ICS) for larger or complex incidents
- Communicate status - if Command Post or Emergency operations Center exists
- Unity of Command – “everyone reports to someone - everyone only has one boss”

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E. Medical Incidents – general guidelines

- Error in favor of the patient
- Identify yourself and ask permission to exam
- Cannot hold anyone against their will
- Never leave an injured or ill person unattended

F. Reporting

- Note and document everything
- Complete a written report as soon as possible